



INTERNATIONAL WARRANTY CLAIM

Effective May 29, 2009 (Supercedes previous International Warranty Claims)

Rev.: December, 2009

To expedite your claim, please provide complete information and clear, well-defined pictures. We will make every effort to process it in a fair and timely manner. If enough information is gathered here, we may be able to take care of the claim without having it mailed back to us. After submitting this claim a representative will contact you with information on how to proceed.

Item description (name, size, color, type - GORE-TEX®/TROPOS, etc):

Date of purchase/How old:

Type of use (light/heavy, daily/monthly, sea/river, etc?):

Please describe the issue:

Contact person:

Company name:

Phone #:

Email:

Please include at least 3 pictures (no more than 500 Kb jpegs) that clearly define the issue:

- The entire item showing general overall wear
- At least one picture of the area of concern clearly showing the issue
- A picture of the manufacturer's date label/work order number (located on inside left outer cuff)

[click here to email form](#)

insert photo #1 here

insert photo #2 here

insert photo #3 here